



Dr. Zoidberg

Active Service
Airforce Doctor
125 years old

Comfort with Technology: Moderate.

Dr. Zoidberg uses various medical billing and patient tracking portals as he treats his patients. He's used several of them throughout his career- they come and go, he views them as a necessary evil.

Medical Needs: Administrative.

Zoidberg uses the VA records system every single day. He needs to access his patient's information, communicate with other doctors, and communicate with his patients directly.

Experience with the current VA portal: Unfavorable.

Zoidberg uses a DoD login to access VA records via AHLTA. He would rather log into the VA portal directly, but he doesn't trust it. It crashes and freezes his computer all the time, and he doesn't have time for that.